

Frequently Asked Questions

What is the TRUEresult™ Blood Glucose Testing System?

Used to test blood glucose levels, the TRUEresult™ is our newest no coding advanced technology meter; our TRUEresult™ System is perfect for patients with all types of diabetes.

What is different about the TRUEresult™ System?

The TRUEresult™ System uses no coding technology, has advanced features such as results in as fast as 4 second, a small 0.5 µL blood sample, and a 500 test result memory with date and time to name a few. This testing system can also use TRUEtest™ strips with the TRUE2go™ meter which is the perfect companion meter for your TRUEresult™ System.

What is no coding?

The TRUEresult™ no coding system does not require you to perform an extra step to match up your meter with your test strips. Just insert a strip and test.

What strips do I use for my TRUEresult™ meter?

TRUEresult™ meters use [TRUEtest™ Strips](#) only. TRUEtest™ Strips can also be used with the [TRUE2go™ meter](#) – the Word’s Smallest Meter.

How do I set up my TRUEresult™ meter?

See [instructional video](#) and refer to your [Owner’s Booklet](#) included with your meter.

How do I calibrate my TRUEresult™ meter?

Calibration is not necessary, TRUEresult™ is a no code System.

How do I use the TRUEresult™ System?

See [instructional video](#) and refer to your [Owner’s Booklet](#) included with your meter.

Can the TRUEresult™ System be used for alternative site testing?

Yes. TRUEresult™ is suitable for fingertip and forearm testing.

Are special lancets required when testing with the TRUEresult™ meter?

No. We recommend the Gentle Draw® lancing device for greater comfort and control to be used with our single-use sterile lancets

I am on peritoneal dialysis, can I use this system?

No. Certain sugars in your treatment therapies may affect your blood glucose results. Peritoneal dialysis patients receiving dialysis solutions containing Icodextrin (e.g., Extraneal®, Icodial®) should not use the TRUEresult™ or TRUE2go™ systems; however, we do offer the TRUEread™, TRUEtrack®, or Sidekick® Systems, which can be used under these conditions. Please consult your owner’s booklet under “Limitations/Warnings” for additional details.

Are there any other conditions where this Blood Glucose System may not be suitable?

Yes. If you are receiving injections or infusion of solutions containing galactose or maltose (includes some human immunoglobulin preparations) you should not use the TRUEresult™ or TRUE2go™ Systems; however, we do offer the TRUEread™, TRUEtrack®, or Sidekick® Systems, which can be used under these conditions. Please consult your owner’s booklet under “Limitations/Warnings” for additional details.

Does the TRUEresult™ meter have a memory to store my results?

Yes. TRUEresult™ has a 500-test result memory with date and time and uploading capability.

Does the TRUEresult™ System have testing reminders or alarms?

Yes. The TRUEresult™ System has 4 testing reminder alarms and audible fill detection.

Can I upload my meter data into a data management system? (COMING SOON)

Coming soon. Some of our other TRUE brand Systems offer upload capability.

Is the TRUEresult™ meter covered by a lifetime warranty?

Yes. We are committed to ensuring that your meter and testing requirements are fulfilled. Our meters are covered by a lifetime warranty.

What kind of batteries does the TRUEresult™ meter use?

The TRUEresult™ meter uses a non rechargeable 3V lithium battery (#CR2032).

Where can I find the TRUEresult™ System?

Our TRUE portfolio of products is available at your favorite retail store or mail service provider. [Where To Buy](#)